

A quarterly newsletter for family and friends of St. Luke's Home and Park Avenue Villa

Spring 2025

VALENTINE'S DAY ∽ PARK AVENUE VILLA ∽ CUSTOMER SERVICE AWARD ∽ LIFELOOP

## Congratulations to St. Luke's Royalty

Valentine's Day is a special day for the residents of St. Luke's Home. A month prior to this holiday staff, fellow residents, families, and visitors cast votes for St. Luke's Royal Court. Once the votes were tallied, the families of the Royal Court were notified and had the honor of crowning their loved one during the Valentine's Day Party which was held February 14th. This was kept as a surprise to the winners until the crowning ceremony.

Ernie Hecker had the residents singing and dancing to old-time music during the party. When the time arrived for the coronation, the residents' names were called, and the crown was passed to their family members to have the honor of crowing their loved one.

#### St. Luke's extends congratulations to the royalty:

Kings: Albert Kessel, Les Albaugh, Bob Portscheller & James Matte Queens: Wilma Fitterer, Dorothy Ficek, Bethol Knutson & Arlys Dolyniuk



▲ Lester Albaugh & Dorothy Ficek



▲ Albert Kessel & Wilma Fitterer



▲ Arlys Dolyniuk & James Matte



▲ Bethol Knutson & Bob Portscheller

## Congratulations!

Congratulations Sherri Decker for being selected as one of the 2025 Caregiver Award winners!

Sherri is a medication/nurse assistant at Park Avenue Villa. Her dedication for the last 16 years has made a difference in many tenant's lives and we are very grateful to have Sherri as part of our team.

Congratulations to our other staff that were nominated for the Caregiver Award.



Park Avenue Villa-Kassy Voss, Winnie Nyandro, Hope Faiman, Bobbie Ackerman, and Laura Steiner



## Park Avenue Villa









▲ Marlys, Ron & AnnaMarie having good conversation during the Pancake Day supper.



▲ AnnaMarie contributing her baking skills while making Lemon Blueberry Cupcakes!

Cara enjoying delicious pizza during a Lunch outing to the Pizza Ranch. ▶

### Celebrating our 2025 Royalty at the Valentines Day Party:



■ PAV staff, Adeline with Queen- Bonnie(left) & Princess-Shirley(right)



▲ King- John Olheiser



▲ Prince- Chuck Hoff

## St. Luke's Home Receives Customer Experience Award

Activated Insights, formerly Pinnacle Quality Insight, a nationally recognized customer satisfaction firm, conducted interviews with St Luke's Home customers over the past year, assessing satisfaction across multiple service aspects.

From the results of these interviews, Activated Insights has determined that St Luke's Home has qualified for a "Customer Experience Award" in the following service areas:

**Response to Problems** - The national average is 4.14. St. Luke's Home scored 4.58.

**Recommend to Others** – The national average is 4.16. St. Luke's Home scored 4.73.

Activities – The national average is 4.27. St. Luke's Home scored 4.68.

**Professional Therapy Services** – The national average is 4.46. St. Luke's Home scored 4.70.

Earning the Customer Experience Award shows that St Luke's Home consistently ranks among the top 15% of care providers nationally.



▲ Tasha Rohde, Dorothy Ficek, Aileen Paluck & Joyce Decker (photo courtesy of RubyAnn Stiegelmeier)



■ Bonnie Ross enjoyed the outing to McDonald's

Steven Cuypers & Carson Hunter (Activity Assistant) gave the food at Phat Fish a thumbs up.



James
Granberg went
on the outing
to Taco John's
for "Taco
Tuesday." ▶





■ Scottie Bird & Jon Williamson had a good game of pool at The St. Anthony Club.

## Memorials and Donations

Your contributions to St. Luke's Home and Park Avenue Villa help us create a home-like environment for everyone we serve. You help us to reach our mission of providing quality care that enhances the dignity of each person we serve.

#### IN MEMORY OF

JOHN DAHL James Dahl VIOLET DOBITZ
Cecila Skabo

#### IN HONOR OF

BETHOL KNUTSON
Karen Boehm

#### **OTHER GIFTS**

Belfield Lutheran Church
Brotherhood of St. Anthony
Dale & Glenice Hansen
Brent & Gina Hanson
Pepsi Cola of Dickinson
St. John Evangelical
Lutheran Church

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St. Luke's Receives
Donations for
Technology

▲ Activity Assistant, Maggie Buchmann leads a game of Family Feud.

St. Luke's Home incorporated technology into our activity programming with LifeLoop (previously iN2L) in 2020. The group system is a 50-inch monitor that easily maneuvers throughout the facility. The system has been useful during Bingo. The system calls the number and displays the number on the monitor which is beneficial to those with hearing loss.

There is a wide variety of games, educational, musical, relaxation and religious content on the system as well as access to the internet. Some of the residents' favorite interactive games are Family Feud and the Match Game.

In addition to the 50-inch monitor, tablets are available for residents' use, either independently or one on one with family and staff. Each resident has a profile on the tablet with their favorite content. When they discover content of interest, they may place this as a favorite on their profile for easy access.

Technology is always evolving, and St. Luke's Home will also be offering other services from LifeLoop. St. Luke's Home will be purchasing another group system that will be a part of the residents' Restorative Therapy program. The system offers interactive therapy programming.

LifeLoop offers digital signage that will be placed on each of the households. The monitors will be used for announcements, upcoming menus, promoting upcoming activities, celebrating birthdays, and sharing photos.

Keeping families informed with a family portal is offered by the system. A special feature is "LifeLoop Express." Family members can send postcards and exchange photos, videos, or messages. The system will keep family members up to date on events and their loved ones' involvement in activities.

The therapy system and LifeLoop Express would not be possible without the generous support of St. John Lutheran Church and The St. Anthony Club. Thank you to St. John Lutheran and The St. Anthony Club for your generosity.



▲ Cindi Link, Activity Assistant and Mary Klym explore the content on a tablet.

# Resident and Family Picnic

Mark your calendars! St. Luke's Resident and Family Picnic will be June 25, 4:30-6:00pm. The picnic will be on the patio area, on the south side of St. Luke's.

Watch our Facebook page for updates!

Wednesday, June 25 4:30-6:00pm

## St. Luke's Residents Celebrate St. Patrick's Day

◀ AI & Becky
Sadowsky

In preparation for the St. Patrick's festivities, St. Luke's residents made home-made ice cream to serve during the party. Green, the color associated with St. Patrick's Day due to Ireland being referred to as the "Emerald Isle," was the color of choice for the ice cream. The residents and Activity Staff made pistachio, mint chocolate chip and green colored vanilla ice cream.

The residents sported St. Patrick's Day hats during the party and delighted in their home-made ice cream. Ernie Hecker shared his talent of playing old time music on the accordion for the residents in the Chapel.



▲ Sydney Sticka













We strive to meet our residents' needs as well as those of their loved ones who for years have lived with them and then have had to admit them into the nursing home. This can be both challenging and emotional at the same time. We want to help you, and your loved one adjust. Please feel

free to stop in the Social Services Office and visit with Tasha or Aileen when you have time. We also ask if you have insurance changes to please bring a copy of the new card to our office for our records.

Tasha Rohde & Aileen Paluck

#### **ND Medicaid Tips**

North Dakota Health and Human Services allows ND Medicaid members to set aside some funds and resources (such as a life insurance policy, pre-paid burial plans, certificates of deposit (CD), savings accounts, etc.) to cover burial expenses. Any funds set aside for burial expenses must be placed in an irrevocable itemized funeral contract in order for the funds to not be counted towards ND Medicaid's asset limit. Individuals requesting ND Medicaid coverage will need to have their burial expenses in an irrevocable itemized funeral contract in order for the burial costs to be excluded. An irrevocable itemized funeral contract can be created by a funeral home, cemetery association, or an attorney. If you need to spend down for Medicaid, adding additional funds to an irrevocable burial fund is one option as well.

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Long Term Care & Assisted Living

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## Thank you to Quality Quick Print

for sponsoring the St. Luke's Home Newsletter. We are grateful for your continued support.



# Medora Musical

## St. Luke's Home has season passes to the Medora Musical!

Families of St. Luke's residents and Park Avenue Villa tenants are welcome to attend the musical with the passes. If you would like to attend the musical, please contact Joyce Decker, joyced@stlukeshome.com by email or 701-456-8251 by phone to reserve your tickets.

St. Luke's Home has the option of reading our newsletter online (www.stlukeshome.com) or a paper copy. If you prefer to read online and would like to be removed from our mailing list, please contact:

Joyce Decker / joyced@stlukeshome.com / 701-456-8251

www.stlukeshome.com



Our newsletter has just a fraction of all the great events that occur. If you would like to see more photos of events, please like St. Luke's Home and Park Avenue Villa's Facebook pages.